

MINUTES OF THE CITY OF LEDUC COUNCIL MEETING

Monday, April 29, 2019

Present: Mayor B. Young, Councillor B. Beckett, Councillor B. Hamilton,

Councillor L. Hansen, Councillor T. Lazowski, Councillor L. Tillack

Absent: Councillor G. Finstad

Also Present: P. Benedetto, City Manager, S. Davis, City Clerk

1. CALL TO ORDER

Mayor B. Young called the meeting to order at 7 pm.

2. ADOPTION OF AGENDA

That the agenda be adopted as presented.

3. ITEMS FOR DISCUSSION AND RELATED BUSINESS

3.1 Select Items for Debate

The following items were selected for debate:

- 4. ADOPTION OF PREVIOUS MINUTES
- 4.1 Approval of Minutes of the Council Meeting held Monday, April 8, 2019
- 9. BUSINESS
- 9.1 RCMP Annual Update
- 9.2 2018 City of Leduc Annual Report
- 9.3 City Satisfaction Survey Results
- 9.4 Support for the Resource Communities of Canada Coalition ("RCCC")
- 9.5 Condominium Tax Enquiries
- 10. BYLAWS
- 10.2 Bylaw No. 1017-2019 Property Tax Rate Bylaw (2nd & 3rd Readings)
- 10.3 Bylaw No. 1022-2019 Youth Council Bylaw (2nd & 3rd Readings, as Amended)

3.2 Vote on Items not Selected for Debate

Votes recorded under item headings.

4. ADOPTION OF PREVIOUS MINUTES

4.1 Approval of Minutes of the Council Meeting held Monday, April 8, 2019

MOVED by Councillor T. Lazowski

That the minutes of the Council Meeting held Monday, April 8, 2019, be approved with the following amendment:

12. IN-CAMERA ITEMS

Item 12.2 - St. Michael Catholic Parish and the Airport Vicinity Protection Area ("AVPA) - FOIP s. 16, 24 & 25 will be moved to become:

9. BUSINESS

Item 9.8.

Motion Carried Unanimously

5. RECOGNITION ITEMS

There were no Recognition Items for the agenda.

6. PUBLIC COMMENTARY

There was no Public Commentary.

7. PUBLIC HEARING

There were no Public Hearings for the agenda.

8. PRESENTATIONS

There were no Presentations for the agenda.

8.1 Celebration of National Poetry Month

Councillor B. Beckett introduced C. Klooster, a Grade 8 student in the City of Leduc, who recited two pieces of poetry: "Hey World, Here I am!" and "A Letter to Pets".

Councillor B. Beckett presented C. Klooster with a City of Leduc blanket and thanked her for the presentation.

9. BUSINESS

9.1 RCMP Annual Update

Insp. D. Kendell, RCMP, made a presentation providing Council with an overview of the last year, which included, but was not limited to:

- Crime stats (down)
- Call stats (down)
- Human resources challenges
- New legislation (cannabis)
- Mandatory alcohol screening
- Crime mapping
- Expansion of building
- Leduc Enforcement Services
- City of Leduc Photo Radar
- School Resource Officer
- Crime Reduction Unit
- Traffic Enforcement Unit
- Check Stops
- QEII Project

Insp. D. Kendell answered Council's questions.

Council thanked Insp. D. Kendell for the presentation and for her written report.

9.2 2018 City of Leduc Annual Report

M. Hay, Director, Intergovernmental Affairs and Corporate Planning, and P. Benedetto, City Manager, made a presentation and answered Council's questions.

The 2018 City of Leduc Annual Report will be out in hard copy in the next 2 - 3 weeks.

9.3 Citizen Satisfaction Survey - Results

N. Booth, Manager, Communications and Marketing Services, and P. Kyba, Advanis, made a PowerPoint presentation (Attached) and answered Council's questions.

9.4 Support for the Resource Communities of Canada Coalition ("RCCC")

M. Hay, Director, Intergovernmental Affairs and Corporate Planning, made a presentation seeking support for the recommendation and answered Council's questions.

MOVED by Councillor T. Lazowski

That Council support the coordinated efforts of the Alberta Urban Municipalities Association ("AUMA"), the Rural Municipalities Association ("RMA") and other municipal associations to form the Resource Communities of Canada Coalition.

Motion Carried Unanimously

9.5 Condominium Tax Enquiries

I. Sasyniuk, General Manager, Corporate Services, made a PowerPoint presentation (Attached) and answered Council's questions.

MOVED by Councillor B. Beckett

That Council approve the expansion of the City's hydrant inspection program to include private hydrants located in condominiums and apartments with no additional charges administered for the inspections.

Motion Carried Unanimously

MOVED by Councillor B. Beckett

That Council approve funding of \$13,600 for 2019 from the Water Reserve with the ongoing cost to be embedded in operational budgets on a go forward basis.

Motion Carried Unanimously

MOVED by Councillor B. Hamilton

That Council retain the current mill rate structure for property taxes for multifamily properties, including condominiums.

Motion Carried Unanimously

10. BYLAWS

10.1 Bylaw No. 1015-2018 - Energy Efficiency Project Debenture Bylaw (1st Reading)

Administration recommends that Bylaw No. 1015-2018 receive first reading.

MOVED by Councillor L. Tillack

That Bylaw No. 1015-2018 for the debenture of funds for the energy efficient project receive first reading.

Motion Carried Unanimously

10.2 Bylaw No. 1017-2019 - 2019 Property Tax Rate Bylaw (2nd & 3rd Readings)

J. Cannon, Director, Finance, and G. Damo, Manager, Revenue Services, made a PowerPoint presentation (Attached) and answered Council's questions.

Administration recommends that Bylaw No. 1017-2019 receive second and third readings, as amended.

MOVED by Councillor B. Beckett

That Council amend Bylaw No. 1017-2019 as follows:

I. On page 1,delete the Alberta School Foundation Fund (ASFF), Opted-Out School Boards and Total School Requisitions sections in its entirety and replace with the following:

Alberta School Foundation Fund (ASFF)

Residential/Farm land \$9,920,137 Non-Residential \$7,680,537

Opted Out School Boards

Residential/Farm land \$730,590 Non-Residential \$1,657,523

Total School Requisitions \$19,988,787

II. On page 2 and 3, Part III: Application, delete Section 3 in its entirety and replace with the following:

PART III: APPLICATION

3. a. Council authorizes the City Manager to impose taxes for the purpose of raising revenue to be used towards the payment of expenditures and transfers set out in the budget of the City and for the purpose of raising funds for the school requisition. As a consequence taxes are hereby imposed on each class of assessed property within the City. whether listed in the assessment roll or supplementary assessment roll, at the rates for each class shown below:

General Municipal	Tax Levy	Assessment	Tax Rate
Residential Non-Residential Machinery/Equipme	\$18,371,229 ent \$ -	\$3,990,934,690 \$2,156,914,120 \$ -	7.425 8.517 8.517
Supplemental	\$150,000		
	\$48,132,487	\$6.147,848,810	

ASFF

Residential/Farm Land \$9,920,137 \$3,717,170,688 2.669

Non-Residential	\$7,680,537	\$1,744,093,350	4.404
	\$17,600,674	\$5,461,264,038	

Opted-Out School Boards

Residential/Farm La	and \$730,590	\$273,759,002	2.669
Non-Residential	\$1,657,523	\$376,389,77	4.404
	\$2,388,113	\$650,148,772	

Requisition Allowance \$75,000 \$6,152,193,500 0.012 Includes Machinery & Equipment

Foundation \$144,650 \$6,115,757,500 0.027 Includes Machinery & Equipment

Requisition Designated \$6,712 \$61,420,460 0.109 **Industrial Properties**

b. Notwithstanding the tax rate set for machinery and equipment, Council completely exempts from taxation machinery and equipment used for manufacturing or processing, pursuant to section 364(1.1) of the Municipal Government Act.

Motion Carried Unanimously

MOVED by Councillor B. Beckett

That Council give Bylaw No. 1017-2019 second reading, as amended.

Motion Carried Unanimously

MOVED by Councillor B. Beckett

That Council give Bylaw No. 1017-2019 third reading, as amended.

Motion Carried Unanimously

10.3 Bylaw No. 1022-2019 – Youth Council Bylaw (2nd & 3rd Readings)

D. Brock, Director, Community and Social Development, made a presentation.

Administration recommends that Bylaw No. 1022-2019 receive second and third readings, as amended.

MOVED by Councillor L. Tillack

That Council give Bylaw No. 1022-2019 second reading, as amended.

Motion Carried Unanimously

MOVED by (Councillor B.	Hamilton
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That Council give Bylaw No. 1022-2019 third reading, as amended.

Motion Carried Unanimously

10.4 Bylaw No. 1023-2019 – Land Use Bylaw Text Amendment (1st Reading)

Administration recommends that Bylaw No. 1023-2019 receive first reading.

MOVED by Councillor L. Tillack

That Council give Bylaw No. 1023-2019 first reading.

Motion Carried Unanimously

11. PUBLIC COMMENTARY

There was no Public Commentary.

12. IN-CAMERA ITEMS

There were no In-Camera Items for the agenda.

13. RISE AND REPORT FROM IN-CAMERA ITEMS

14. INFORMATION REPORTS

14.1 Mayor's Report

There was no discussion.

15. ADJOURNMENT

The Council meeting adjourned at 9:03 pm.

"Original Signed"
B. YOUNG, Mayor
"Original Signed"
3 3
S DAVIS City Clerk



Survey Objectives

- Gauging citizens' perceptions on quality of life and community direction;
- Measuring satisfaction with City services;
- Determining communication preferences and satisfaction with existing communications; and
- Assessing usage of and satisfaction with waste/recycling services.

Survey Methodology

Target Population

City of Leduc residents aged 18+.

Les Sample Source

Random digit dialing & Advanis' proprietary public sector sample; includes cellphones & landlines.

Surveying Mode

Telephone interviewing system was used (between February 11th and 26th, 2019).

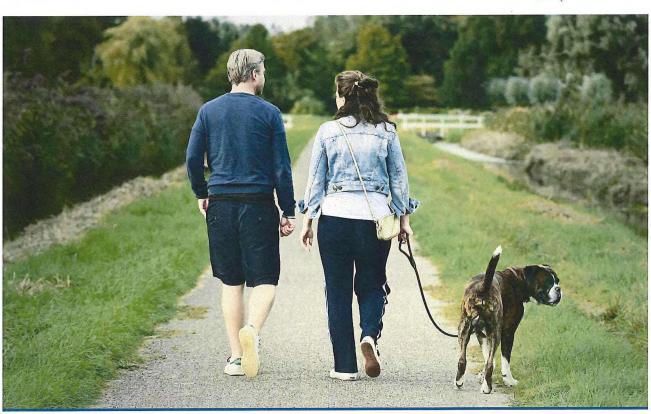
- Soft quotas were set by age, gender, area, and phone ownership to ensure a representative sample.
- Results were weighted to census data for age, gender, area, and phone ownership.

🗺 Sample Size

n=404 (Margin of error: ±4.9% at 95% confidence level)

Note: Results missing values are less than 5%. Additionally, results may not add up to 100% due to rounding.

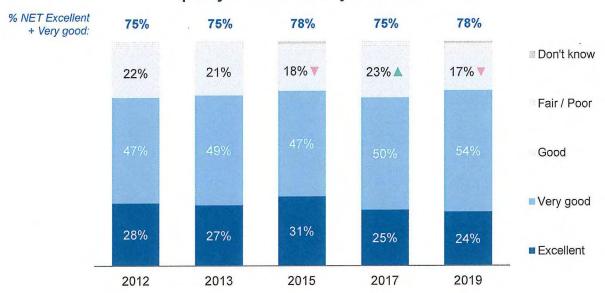




DETAILED FINDINGS:Quality of Life & Community Direction

Quality of Life in Leduc

How would you rate the overall quality of life in the City of Leduc?

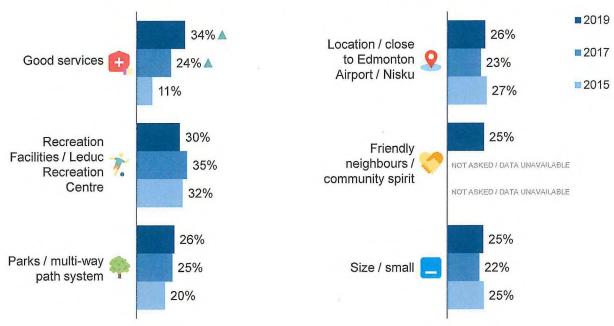


▲ ▼ Indicates that score is statistically higher or lower than the previous year (95% confidence level) Q1 -- In general, how would you rate the overall quality of life in the City of Leduc? Would you say, overall, the quality of life is ...? (Base: All respondents. 2019 n=404; base for all previous years assumed to be n=400)



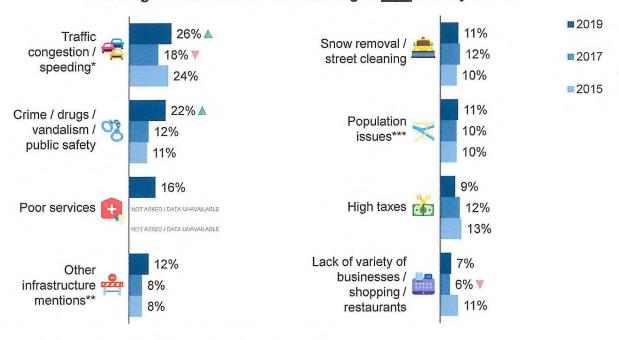
Factors Contributing to High Quality of Life

Most Significant Factors Contributing to High Quality of Life



Factors Contributing to Low Quality of Life

Most Significant Factors Contributing to Low Quality of Life



^{▲ ▼} Indicates that score is statistically higher or lower than the previous year (95% confidence level)

*2017 figure represents 'traffic congestion' only leveludes 'speeding') ** 2017 figures represent 'infrastructure

* 2017 figure represents 'traffic congestion' only (excludes 'speeding') ** 2017 figures represent 'infrastructure problems' *** 2017 figure represent 'oity planning/land development'

Q3 -- In your opinion, what would you say are the three most significant factors contributing to a low quality of life in the City of Leduc? Any others? ADVANIS 7 (Base: All respondents, 2019 n=404; base for all previous years assumed to be n=400)

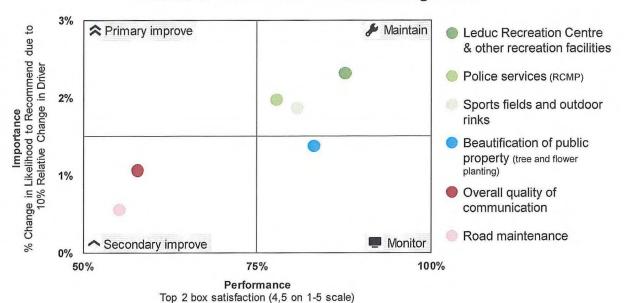
Likelihood of Recommending Leduc

Likelihood of Recommending Leduc as a Place to Live



Factors Influencing Likelihood to Recommend

Drivers of Likelihood of Recommending Leduc



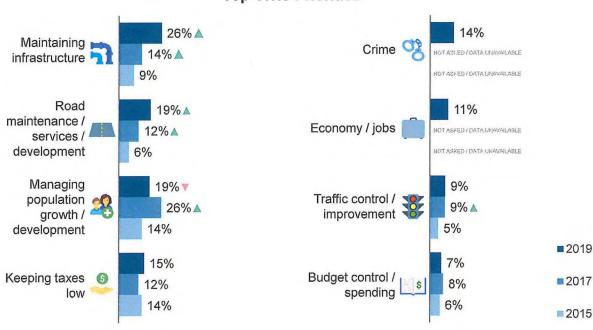
Q4 -- On a scale of 0 to 10, where 0 means not at all likely and 10 means extremely likely, how likely are you to recommend Leduc as a place

ADVANIS

Civic Priorities

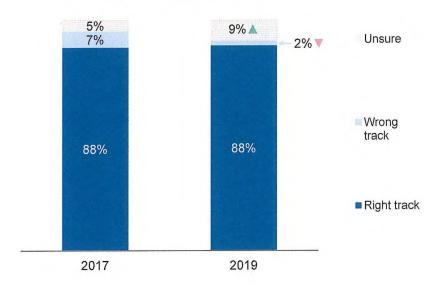
to live to friends or family? (Base: All respondents. 2019 n=395)

Top Civic Priorities



Community Direction

Would you say Leduc is on the right track, or the wrong track?



▲ ▼ Indicates that score is statistically higher or lower than the previous year (95% confidence level) Q6 -- Overall, would you say that the City of Leduc is on the right track, or the wrong track? (Base: All respondents. 2019 n=404; base for 2017 assumed to be n=400)



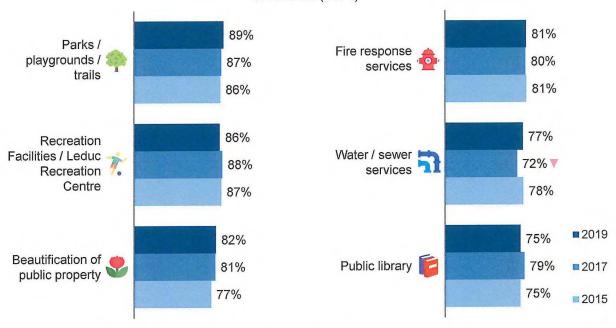


DETAILED FINDINGS:Satisfaction with City Services

Evaluation of City Services – Top Rated Services (75%+)

Satisfaction with Services

% Satisfied (4 or 5)



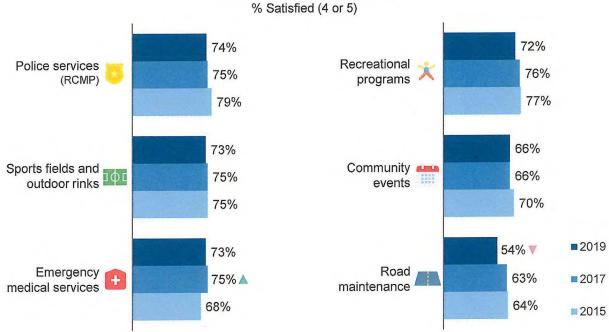
▲ ▼ Indicates that score is statistically higher or lower than the previous year (95% confidence level)

Q7 -- Thinking about the specific services provided by the City of Leduc, how satisfied are you with each of the following services using a scale from 1 to 5 where a 1 means you are not at all satisfied and a 5 means you are very satisfied. (Base: All respondents. 2019 n=404; base for all previous years assumed to be n=400)



Evaluation of City Services – Middle Rated Services (50-75%)

Satisfaction with Services



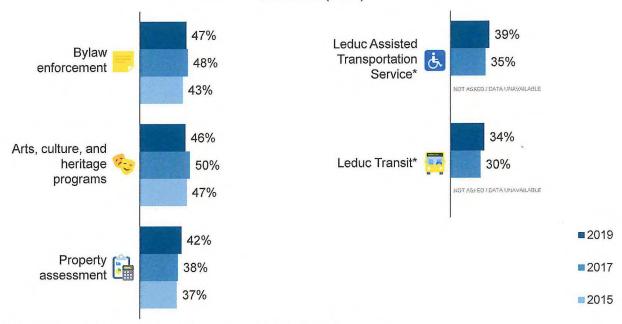
▲ ▼ Indicates that score is statistically higher or lower than the previous year (95% confidence level)

Q7 -- Thinking about the specific services provided by the City of Leduc, how satisfied are you with each of the following services using a scale from 1 to 5 where a 1 means you are not at all satisfied and a 5 means you are very satisfied. (Base: All respondents. 2019 n=404; base for all previous years assumed to be n=400)

Evaluation of City Services – Lower Rated Services (<50%)

Satisfaction with Services

% Satisfied (4 or 5)

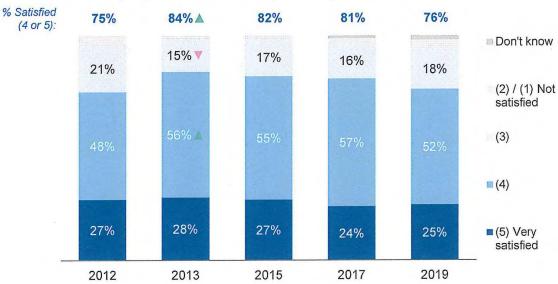


▲ ▼ Indicates that score is statistically higher or lower than the previous year (95% confidence level)
*Prior to 2017, 'Leduc Transit' and 'Leduc Assisted Transportation Service' were combined (44% satisfied in 2015)
Q7 -- Thinking about the specific services provided by the City of Leduc, how satisfied are you with each of the following services using a scale from 1 to 5 where a 1 means you are not at all satisfied and a 5 means you are very satisfied. (Base: All respondents. 2019 n=404; base for all previous years assumed to be n=400)

ADVANIS 15

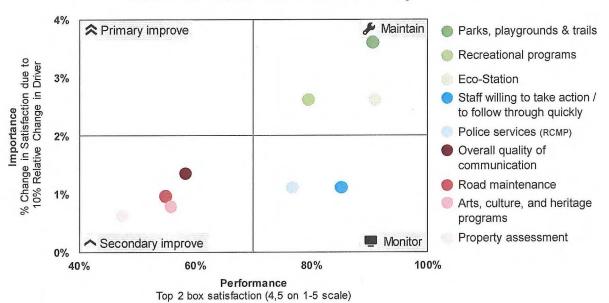
Overall Satisfaction With City Services

Overall how satisfied are you with the services and programs provided by the City of Leduc?



Derived Importance of City Services

Drivers of Overall Satisfaction with City Services

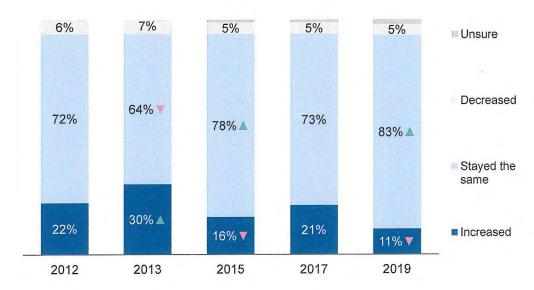


Q9 -- Taking into consideration all City of Leduc services and programs – and again using a scale from 1 to 5 where 1 means you are not at all satisfied and a 5 means you are very satisfied - overall how satisfied are you with the services and programs provided by the City of Leduc to residents? (Base: All respondents who provided an answer. 2019 n=394)



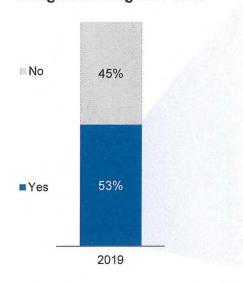
Perceived Changes in Service Quality

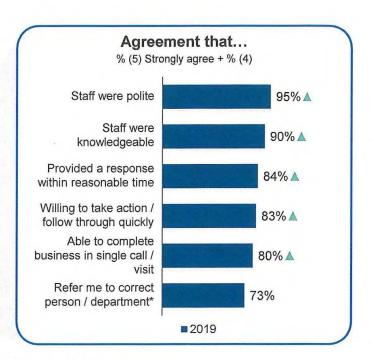
Quality of Service Provided by City of Leduc has...



Satisfaction With City Staff

Have you personally had any interactions with City staff while using/accessing services?





^{▲ ▼} Indicates that score is statistically higher or lower than the previous year (95% confidence level)

Q10 -- During the past 12 months, have you personally had any interactions with City staff when you used or accessed any services from the City of Leduc? (Base: All respondents. 2019 n=404; base for 2017 assumed to be n=400) // Q11 -- Thinking of your most recent experience with the City of Leduc, I'm going to ask you a number of questions about the service you received. (Base: All respondents. 2019 n=219; base for 2017 assumed to be n=316)

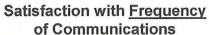


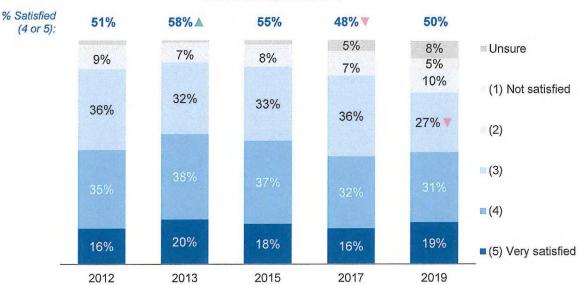


DETAILED FINDINGS:City Communications

^{*} Note that 13% of respondents responded by saying "Not applicable" to this level.

Satisfaction With Communication Frequency





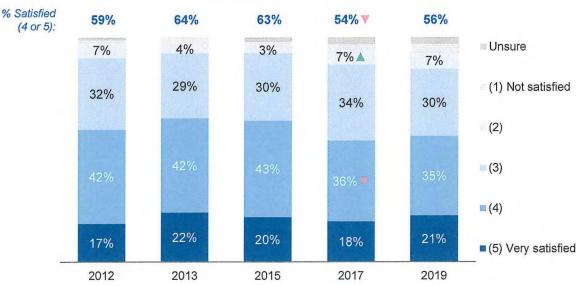
▲ ▼ Indicates that score is statistically higher or lower than the previous year (95% confidence level)

Q12 -- Turning now to how the City of Leduc communicates with residents ... how satisfied are you with how frequently the City communicates with residents? (Base: All respondents. 2019 n=404; base for all previous years assumed to be n=400)



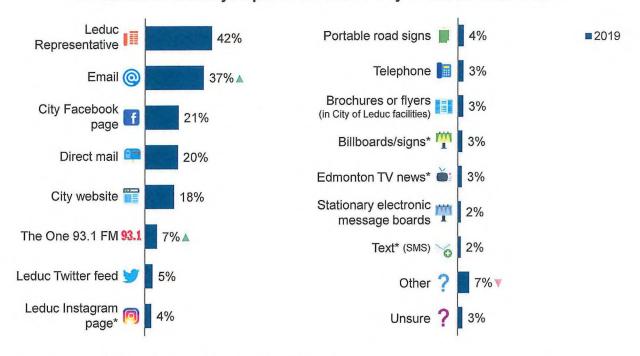
Satisfaction With Communication Quality

Satisfaction with **Quality** of Communications



Preferred Source for City Information

What source would you prefer to receive City of Leduc news from?



▲ ▼ Indicates that score is statistically higher or lower than the previous year (95% confidence level) *New categories listed for 2019

Q13 -- What source would you prefer to receive City of Leduc news from? Any others? (2019 n=404)

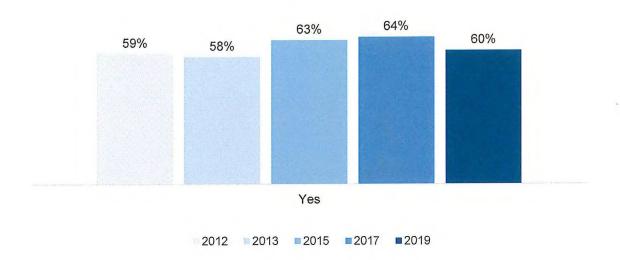


DETAILED FINDINGS:City Website

ADVANIS 23

Website Visitation

Have you visited the City of Leduc website in the past six months?

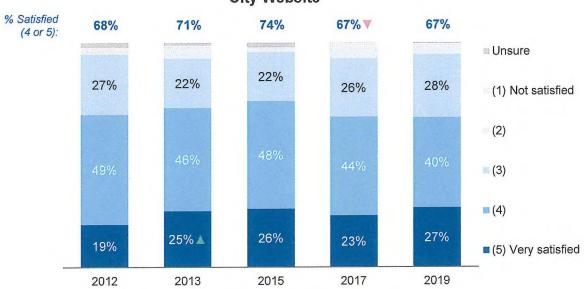


▲ V Indicates that score is statistically higher or lower than the previous year (95% confidence level) Q14 -- Have you visited the City of Leduc website in the past six months? (Base: All respondents. 2019 n=404; base for all previous years assumed to be n=400)

ADVANIS 25

Satisfaction with City Website

Satisfaction with **City Website**





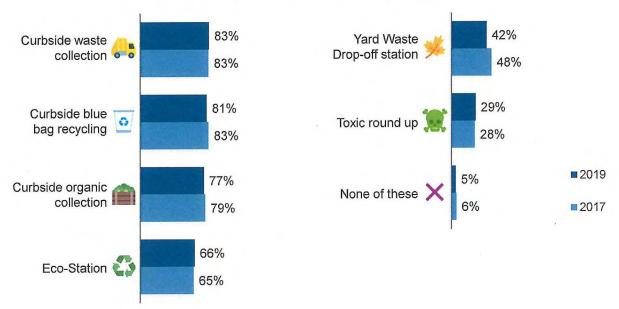
DETAILED FINDINGS:

Waste & Recycling Services

ADVANIS 27

Usage of Waste & Recycling Services

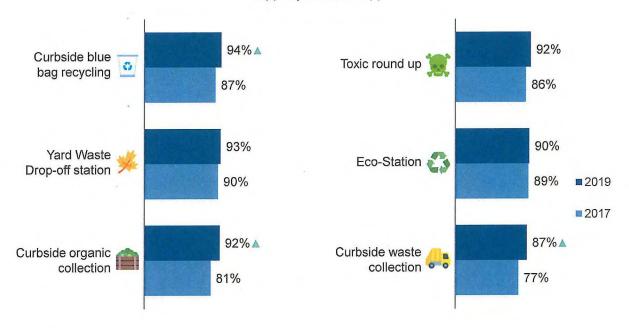
Which of the following City of Leduc services you have used or participated in during the past 12 months?



Satisfaction With Waste & Recycling Services

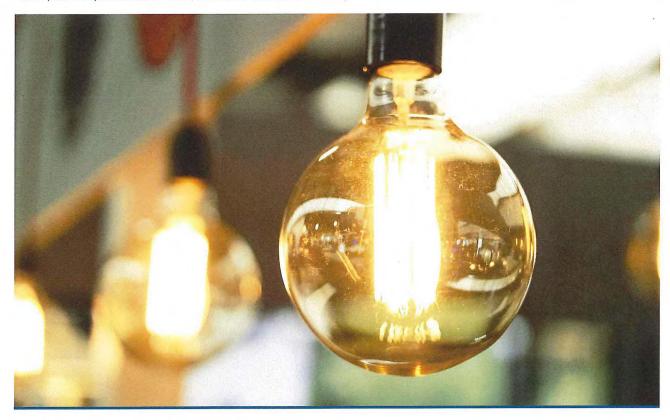
Satisfaction with...

% (5) Very satisfied + % (4)



▲ ▼ Indicates that score is statistically higher or lower than the previous year (95% confidence level)
Q17 -- Using a scale from 1 to 5 where 1 means you were 'not at all satisfied' and 5 means you were 'very satisfied', how satisfied were you with...? (Base: All respondents. 2019 n=142-344; bases for 2017 assumed to be n=112-332)





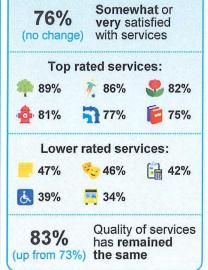
SUMMARY

Key Findings

QUALITY OF LIFE & COMMUNITY DIRECTION

Overall quality 78% of life excellent (no change) or very good Top contributors to high QoL: Top contributors to low QoL: +37 **Net Promoter** (no change) Score 88% Top priorities (no change) facing Leduc: Leduc on right track

SATISFACTION WITH CITY SERVICES



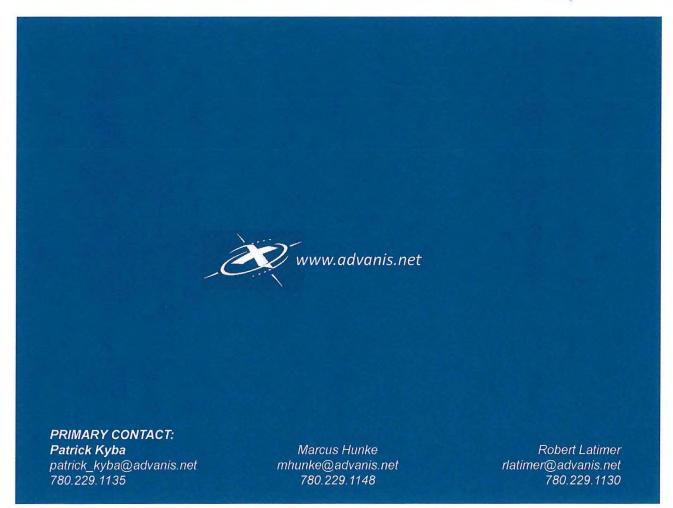
CITY COMMUNICATIONS & WEBSITE

50% 56% (no change) (no change) Somewhat or Somewhat or very satisfied very satisfied with overall with frequency quality of communication communication Most preferred @ f I channels: **WASTE & RECYCLING SERVICES**

87-94% (no change) Somewhat or very satisfied with waste & recycling services

Most commonly used services:





Condominium Tax & Services Review

Regular Meeting of Council
April 29, 2019

Presented by: Irene Sasyniuk, GM, Corporate Services



Prior Council CoW Considerations

- 1. Condominium Mill Rate Review March 12, 2018
- 2. Condominium Tax Update June 25, 2018
- 3. Meeting with Condominium Reps July 3, 2018
- 4. City Services to Condominiums October 15, 2018
- 5. Private Hydrant Inspection Services March 19, 2019

Request for separate mill rate

Research revealed that of 23 Alberta municipalities reviewed

- None have a separate mill rate for condos that are primary residences
- 7 of the 23 have higher mill rates for condos that are income generating
- Current mill rate structure helps shelter condos from major market swings in assessment

Property Taxation Framework

- No correlation between the services provided and taxation levied on properties
- Taxes are based upon assessed value of the property and not on the use or availability of the services
- From 2019 onward, the approach by our contracted assessor has been refined to reflect market conditions for specific condo neighborhoods (rather than all condos within the City)

Provision of City Services

- All services are provided to all residents on an equal basis, including snow removal (done on all public streets)
- Condo owners do not receive waste collection and are not charged the \$22.50/mo environmental fee

July 3/18 Meeting w/Condominium Owners - Requests

The following requests have been or can be accommodated:

- ✓ Creation of Condominium Board contact list/database
- ✓ LED Street lights
- ✓ Water meter minimum charges for meters only used in summer for lawn care
- √ Fire hydrant inspections

July 3/18 Meeting w/Condominium Owners - Requests

It would be very difficult and inequitable to accommodate the following requests for private residences/property:

- Outside lights on individual units
- Blue bag and waste pickup infrastructure limitations and requires a \$22.50/mo charge
- Snow removal on private property
- Snow disposal requirement for engineered snow disposal sites
- Road maintenance contracts could increase condo owners' costs (see additional reasons cited in report)

July 3/18 Meeting w/Condominium Owners - Requests

Request to inspect all condo fire hydrants:

It is recommended that the City take over the inspection of all fire hydrants for condominium owners if Council approves a motion to cover the cost of the inspections and lost revenue (\$13.6k annually).

Latest Request

- 1. That Council waive the education portion of taxes for seniors
- 2. That Council institute a 10% tax reduction for condominium owners

It is recommended that the above requests be denied as all other homeowners within the City would incur substantial increases to their taxes to offset these reductions.

Improvements / Requests that have been accommodated

- ✓ Condominium Board contact list/database
- ✓ LED Street lights
- ✓ Water meter minimum charges for meters only used in summer for lawn care
- ✓ Fire hydrant inspections
- ✓ Assessment approach refined (within legislated parameters)

Recommendations

1. That Council approve the expansion of the City's hydrant inspection program to include private hydrants located in condominiums and apartments with no additional charges administered for the inspections. And that Council approve funding of \$13,600 for 2019 from the Water Reserve with the ongoing cost to be imbedded in operational budgets on a go forward basis.

Recommendations

3. That Council <u>retain the current mill rate structure</u> for property taxes for multi-family properties, including condominiums.



2019 Property Tax Rate Bylaw 1017-2019 Second and Third Reading

Presented by: Jennifer Cannon, Director, Finance Gino Damo, Manager, Revenue Services





	2019	2020	2021
Base Operational & Capital Requirements	0.83%	2.39%	3.15%
RCMP	1.32%	1.32%	-
Enhanced Transit	0.74%	0.74%	0.74%
Partnership Opportunities	-	-	1.16%
Tax Revenue Increase	2.89%	4.45%	5.05%

2019 to 2021 Mult	i-Tear	Iax	Juale	УУ
	2019	2020	2021	
Base Operational & Capital Requirements	0.83%	2.39%	3.15%	i
RCMP	1.32%	1.32%	-	THE COLUMN TO SERVICE
Enhanced Transit	0.63%	0.63%	0.74%	Revised Strate
Partnership Opportunities	-	-	1.16%	The state of the s
Proposed Tax Revenue Increase	2.78%	4.34%	5.05%	
		2.00%	2.00%	
Proposed Target		to 3.00%	to 3.00%	



What the 2019 Budget Brings



- Protective Services Building Expansion
- · Telford Lake Trails
- · Increased focus on arts and culture within Leduc



- Energy Efficiency Initiatives
- Implementing the IT Strategic Plan (supporting open government, open data, smart cities)

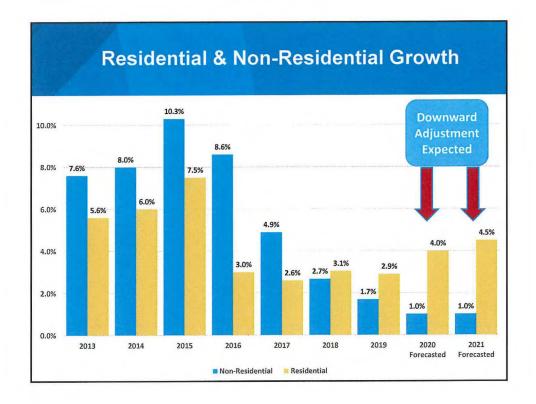


- Sport Tourism Events (e.g. Rogers Hometown Hockey)
- 65th Avenue Interchange Detailed Design
- · Continued focus on Economic Development



- · Leduc Transit-Regional Collaboration
- LED Streetlight Conversion Partnership
- Continued focus on Regional Partnerships

Youth Wellness LRC seniors — Facility Access Over 500 New Memberships In The First Month! Waste Diversion Public Education Initiative Enhanced Client Services FCSS Family & Community Support Services



Provincial Education Property Tax

As the final Provincial Education Requisition has not been received due to delays related to the provincial election, the City of Leduc is forecasting the provincial education tax in order to meet legislated deadlines for property tax notices and assessment.

- 2019 Property Tax Rate Bylaw uses the average for the last five years for Residential and Non-Residential.
- A conscientious approach was taken to do our best to avoid compounding the rate going into 2020 as the money we collect is a direct flow-through to the Government of Alberta.
- As this is purely an estimate, adjustments will be required in 2020 to reflect any difference between the actual 2019 requisition and our forecasted estimates.

