

**Is someone looking/asking/
interested in resources?**

(Food/Phone/Shelter)

Have them call or walk in to FCSS during regular business hours We help connect and support those vulnerable individual with organizations who can provide fiscal supports.

Hours: 8:30 a.m. – 4:30 p.m.

Phone: 780-980-7109

Location: Leduc Civic Centre,
#1 Alexandra Park

(big red building attached to the library)

Additional Important Local Resources:

After Hours Financial Crisis Support Contact Centre

Financial supports after 4:30 p.m. and weekends

Phone: 1-866-644-5135

Leduc Regional Food Bank

Phone: 780-986-5333

Leduc Regional HUB

Day programming

Open 1–5 p.m., Tues.–Fri.

Phone: 780-739-5482

Access 24/7

Mental health and addictions support

Phone: 780-424-2424

24-Hour Distress Line

Mental health and addictions phone support

Phone: 780-482-4357(HELP)

211

Provides connections to all resources in the Region, including crisis

Phone: 211

Alberta Supports

Financial Support and other

Phone: 780-980-0557 (Leduc) or 1-877-644-9992 (general intake)

SCENARIOS

Someone needs a place to go during the day to stay warm when the shelter isn't open?

1. Leduc Public Library
#2 Alexandra Park
2. Leduc Civic Centre
#1 Alexandra Park
3. Leduc Recreation Centre
4330 Black Gold Drive

What if someone is intoxicated or under the influence and causing a disturbance outside my building?

- Not immediate threat: Call non-emergency line at 780-980-7267
- Urgent: threat of harm to a person, call 911*

*Take note of the following considerations to mention to the RCMP to help identify the risk:

- descriptors of individual (clothes, back pack, etc.)
- current location
- how were they behaving (spitting, kicking, verbal statements, etc.)

What if someone is sleeping in or around my building?

- Is this an approachable person? If so, approach in pairs and have a conversation with the individual.
- If you do not feel you can approach them because you feel threatened or unsafe, call the non-emergency RCMP number at 780-980-7267*

*Take note of the following considerations to mention to the RCMP to help identify the risk:

- descriptors of individual (clothes, back pack, etc.)
- current location
- how were they behaving (spitting, kicking, verbal statements, etc.)

What if there is someone outside my building causing a disturbance when I am entering and/or exiting my building and I feel unsafe?

- Not immediate threat: Call non-emergency line at 780-980-7267
- Urgent: threat to harm to a person 911

Take note of the following considerations to mention to the RCMP to help identify the risk:

- descriptors of individual (clothes, back pack, etc.)
- current location
- how were they behaving (spitting, kicking, verbal statements, etc.)

What if someone is panhandling outside my building?

- Start with a conversation.
- If it becomes an issue where you're being verbally abused or feeling threatened return to your building and call the RCMP non-emergency line at 780-980-7267

What if someone needs to use a public washroom?

Currently the following public washrooms are available for use:

1. Leduc Public Library
#2 Alexandra Park
2. Leduc Civic Centre
#1 Alexandra Park
3. Leduc Recreation Centre
4330 Black Gold Drive

