

LRC REWARDS PROGRAM FAQ

Sign up today for our
Rewards Program with
Guest Services and
start earning!

For more information, visit
Leduc.ca/rewards

EARN POINTS AND REWARD YOURSELF!

EVERY DOLLAR YOU SPEND
EARNS YOU 1 POINT*.

Item	Points to Redeem
LRC Sport Cooling Towel	250
LRC Red Water Bottle	300
LRC Drawstring Bag	500
LRC Insulated Water Bottle - BLK	600
LRC Duffel Bag	600
LRC Insulated Cooler Bag	700
LRC Adult One (1) Month Membership	1250
LRC Adult Flex Pass	2000
LRC Adult Annual Membership	12000

* Eligible purchases with points are as follows: LRC Memberships, Registered Programs, and Check-in (one per day max). Please Note: Day Admissions and Flex Pass purchases do not earn points.

1. WHAT IS THE LRC REWARDS PROGRAM?

It is a FREE program being offered at the LRC to reward you for purchases made and money spent on eligible products, services, programs and memberships.

2. WHO IS ELIGIBLE?

All 18+ patrons of the LRC are eligible to participate in our rewards program! The same as your Live.Leduc.ca account, all family members in the same household will be signed up under one account owner so you can earn points together.

3. HOW DO I SIGN UP?

Enrolment in the program is not automatic, patrons must sign-up in person with our LRC Guest Services team. An email must be provided at time of sign-up to be added to the program.

4. HOW DO I EARN POINTS?

For every dollar spent you will earn 1 point*.

5. WHAT PRODUCTS, SERVICES, PROGRAMS, MEMBERSHIPS ARE ELIGIBLE TO EARN REWARD POINTS?

LRC Memberships
Registered Programs
Check-in (one per day max)
Please Note: Day admissions and Flex Pass purchases do not earn points.

6. HOW WILL POINTS BE AWARDED?

All products, services, programs and memberships purchased from question 5 by a rewards member will automatically earn points.

7. CAN FAMILY MEMBERS SHARE POINTS, CAN POINTS BE TRANSFERRED TO OTHER REWARD MEMBERS?

Points will be awarded on a per person basis. Points cannot be transferred from one person to another unless it is family members living within the same household or sharing the same account.

8. HOW DO I KNOW HOW MANY POINTS I HAVE?

Please contact the LRC Guest Services team and they will look up your account details.

9. DO MY POINTS EXPIRE?

Yes, after two years of inactivity (either earning or redeeming), points will be null and void.

10. HOW CAN POINTS BE REDEEMED FOR REWARDS?

Members wishing to redeem their accumulated points for rewards must do so in person with our LRC Guest Services team.

11. WHAT REWARDS ARE AVAILABLE?

Currently, points can be redeemed for an LRC Water Bottle(s), Sport Towel, Drawstring, Duffel or Cooler Bag, one (1) month adult membership, Adult Flex Pass or LRC Adult annual membership.

12. WHAT HAPPENS IF I WANT TO WITHDRAW OR CANCEL MY ACCOUNT?

The account would be closed upon your request and the points would then be null and void as there is no cash value associated.

13. ARE REFUNDS OR CANCELLATIONS ADJUSTED IN MY POINTS BALANCE?

If an eligible purchase is refunded, the corresponding reward points will be removed from the account.

14. CAN POINTS BE USED TOWARDS PARTIAL PAYMENTS?

No, points must be redeemed for full rewards and cannot be used as partial payment towards purchases.

15. ARE REWARD ITEMS SUBJECT TO AVAILABILITY?

Yes, items are subject to availability and may change without notice.

16. CAN THE LRC CHANGE THE REWARDS PROGRAM?

Yes, the LRC reserves the right to modify, suspend, or terminate the rewards program, including point values and eligible rewards, at any time without notice.

The LRC Rewards Program is to thank our members for their loyalty and support.

For the most up-to-date information, please visit Guest Services.

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